Crossroads Utility Services Important Payment Update

- Our P.O. Box address has changed for mailed payments.
 Please also update this address if you utilize bank bill pay (ie. Chase.com, WellsFargo.com, etc)
- DISTRICT NAME
 P.O. BOX 8009
 ROUND ROCK, TX 78683-8009
- Ensure your full 15-digit account number is referenced on checks mailed to us. Reference your billing statement for the full account number.

Note: If you utilize bank bill pay, please ensure your full 15-digit account number is referenced on any checks sent from your bank to ensure timely processing. Account numbers that are incorrect, contain less than 15 digits, or reference an incorrect address or district name will be delayed and lead to longer processing times.